

Team –

I want to provide a quick update on our reopening plans. Last Friday, Dr. Rydell sent an email sharing news that the Food and Drug Administration (FDA) had changed the approval process for Emergency Use Authorization (EUA) KN95 respirators made in China. This change required that the KN95 respirators we sourced go through another approval process. Unless we were able to secure additional respirators, the time needed for the secondary approval process would have delayed the reopening of additional practices.

I am happy to share that our procurement team was able to identify and source an allotment of 3M KN95 respirators. The team spent countless hours over the weekend making sure we have the equipment that you need to reopen. These respirators are fully approved by the National Institute for Occupational Safety and Health (NIOSH) and the Center for Disease Control (CDC). We all very much appreciate the efforts of our procurement team.

Practices that were originally scheduled to reopen on Wednesday, May 13, will now reopen on Monday, May 18. In addition to opening select practices in CO, IN, MO, NH and NM, we also plan on reopening a number of practices in MN, IA and OH, for a total of 59 practices opening on the 18th.

As we ramp up the number of offices reopening, I know there are many questions. Most of these questions will be answered during one of our live, Town Hall meetings. We will invite you to a live, Town Hall once your office has a scheduled reopening date. In the meantime, we will be recording a Town Hall and posting the reopening materials on the employee website <https://midwest-dental.com/employees>. This will be available in the next couple of days and should answer most of your questions. If you have additional questions after attending a Town Hall, please submit them to reopening@midwest-dental.com.

There is a great deal of work that continues to happen to reopen practices. I want to thank the Clinical and Operations teams for all of their efforts. They have helped us through the many nuances of federal and state guidelines while navigating changing dates and new information. These teams have been tirelessly working to ensure practices have the information they need to provide care in a healthy and safe environment.

Thank you to everyone who continues to work hard during this pandemic. Your work is appreciated. Together, we will get through this successfully.

Take care,

Steve

Steve Spellman

Chief Executive Officer

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