

PATIENT COVID-19 FAQ

What can I expect when I come in for my dental appointment?

Our top priority is the health and safety of our patients and employees. We are committed to providing a safe environment for you. To further reduce risk of exposure to COVID-19, we have put several temporary policies in place.

Before you arrive

Prior to your appointment, you will complete a few screening questions related to COVID-19. Based on your answers, we may need to reschedule your appointment. We will send you a link to the online screening questions. You should answer the questions before coming to our office. You will be able to print out your results and bring them with you to your appointment. If we need to reschedule your appointment, we will find a day and time that is convenient for you.

Please arrange for only the scheduled patient to come into our office. Avoid bringing family members. If you are the parent or legal guardian of a minor, you have the option to come into the office following the patient guidelines below.

When you arrive

Please be on time for your appointment. The new safety measures require that specific steps be taken in between patient visits. Being on time will help us to be efficient with your visit and that of other patients.

Our office will look a little different when you arrive. All of the changes below are for your safety:

- You will see a sign on our door with instructions on what to do when you arrive for your appointment.
- Facemasks are required in our office. All patients and guardians must wear a mask when they enter the office. If you arrive already wearing a cloth mask, that will be fine to wear into the office. If you arrive without a mask, we will provide one for you.
- We will perform a temperature screening for you in advance of any treatment. Additional testing may be included at future appointments.
- To maintain social distancing within our office and treatment areas, we have added space by removing some seating and other items. We have also removed all magazines and materials. Additionally, our waiting room is routinely disinfected throughout the day.

During your appointment

Our clinicians will be wearing personal protective equipment that is more involved than you are used to seeing. We will have you rinse with an antiseptic prior to beginning your treatment. There may be additional modifications to your treatment as we implement any future updates to safety protocols.

After your appointment

Please put your facemask back on when your treatment is completed. You will need to wear your mask until you exit our office.

Is it safe for me to receive dental treatment?

Your oral health is an important part of your overall health. Throughout this pandemic, we have been safely providing emergency care for patients as needed. We continue to apply infection control practices that have always been in place in our office. Additionally, we have implemented new infection control guidance to further reduce risks for patients and employees. We are committed to applying the highest levels of infection control practices, and we are happy to answer any questions you may have.

What can I do to stay safe in general?

We have all become more aware of the many things each of us can do to help control the spread of COVID-19 and help to keep everyone safe. This includes social distancing, proper and frequent hand washing or the use of hand sanitizer, staying home if you feel sick, and covering coughs and sneezes. As we continue to learn more, we will be sure to keep you informed through our patient communications.