

Team –

It has been nearly three months since we suspended operations. Today, we have over 80% of our practices reopened and we are treating patients. This has been a difficult journey for everyone. The pandemic has impacted our lives and our families. Our work to reopen has been a monumental effort. We are learning and adopting to new guidance, adjusting to incremental PPE, rescheduling patients and implementing a new PPE fee.

And, it's not over. On top of the pandemic, on top of the changes in your practice and with patients, we are also dealing with the murder of George Floyd and the racial divide in our communities. I recognize the struggles and the frustrations each one of you face and yet you come to work and care for those who seek it.

For that, I want to personally thank you.

- For those of you who were one of the first to reopen your doors - Thank you.
- For those of you who face your fears daily with the pandemic and have the strength to come to work – Thank you.
- For those of you who feel overwhelmed with the changes, yet still find ways to move forward – Thank you.
- For those of you who gave up your vacations and have yet to take a break – Thank you.
- For those of you who have never worked harder – Thank you.
- For those of you who continue to work hard – Thank you.

I am constantly impressed by all of you and your ability to overcome challenges. Your hard work and your dedication and the care you give our patients inspires us all. It is because of all of you that I know we will come through these challenges not only as a better organization but as better individuals. For that, I thank you.

Steve